

**UTAH DEPARTMENT OF CORRECTIONS
COMMUNITY FOCUS GROUP MEETING
October 7, 2013**

Present: Craig Burr, London Stromberg, Jerry Pope, Lou Anne Dawes, Roy Don Juan Droddy, Debby Stone, Brooke Adams, Norma Bench, Chris Moon, Heather Fabian, Molly Prince, Mindy Baird - Recorder

Craig Burr welcomed the group.

Craig handed out the FOCUS on Success newsletter.

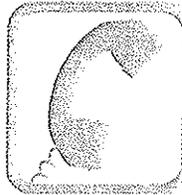
Next meeting is scheduled for January 6, 2014 at 6:00 PM.

London Stromberg distributed the "How to Contact the Utah Department of Corrections" handout.

It was strongly suggested that the Focus meeting committee members use this new way to contact the Utah Department of Corrections. The following are ways to contact the Department of Corrections:

- Telephone: An extensive list of phone numbers is available on the public website www.corrections.utah.gov on the home page under UDC Contact Information.
- E-mail: Monica with UDC receives, tracks and responds to emails sent to the general email address. Monica will review each email and forward to the appropriate person to respond to the questions and concerns of the public.
- Schedule a Meeting: If you feel that your issue has not been answered by telephone or email you can request a meeting.
- Social Media: Corrections has a Face Book page as well as a Twitter feed. The direct website for face book is: <https://facebook.com/UtahDepartmentofCorrections>. The website for Twitter is <https://twitter.com/UtahCorrections>.
- Participate in an Online Chat Forum: UDC responds to comments and questions, but we encourage others to support one another as well. This

How to Contact the Utah Department of Corrections



1) Telephone

- An extensive list of phone numbers is available on the public website (corrections.utah.gov). On the home page, beneath the main photo rotator, find the heading "UDC Contact Information." Major phone numbers are listed there, and you'll see a link: "click here for a full list of contact numbers and addresses." Below is a screen shot of the pertinent area.

UDC Contact Information

To contact the prisons call:
Administration: 1-(801)-545-5500
Draper: 801-576-7000
Gunnison: 435-528-6000
Inmate Placement (IPP): 801-545-5558

To contact Adult Probation & Parole call:
Administration: 1-(801)-545-5908
Northern Region (Northern Utah & Tooele Co.): 1-(801)-626-3700
Region III (Salt Lake & Summit): 1-(801)-239-2100
Region IV (Utah, Wasatch, Juab, Millard): 1-(801)-374-7633
Region V (Washington, Iron, Beaver): 1-(435)-634-2800
Region VI (Eastern Utah and remaining): 1-(435)-636-2800

[Click here to contact us via e-mail.](#)
[Click here for a full list of contact numbers & addresses.](#)
[Click here to download a card with basic facts about Utah Corrections.](#)



 Follow @UtahCorrections

- *Additionally, here is a list of phone numbers for various divisions:*
 - ❖ Adult Probation & Parole Division ☎801-545-5908
 - ❖ Division of Institutional Operations (prisons) ☎801-545-5800
 - USP Draper: 801-576-7000
 - CUCF Gunnison: 435-528-6000
 - ❖ Inmate Placement Program (county jail placement) ☎801-545-5558
 - ❖ Division of Programming (education, treatment, etc.) ☎801-545-5687
 - ❖ Utah Correctional Industries 801-576-7700



2) General E-Mail

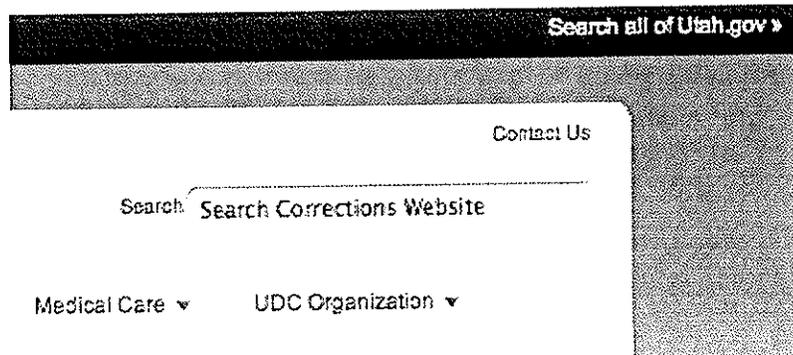
- Corrections receives, tracks, and responds to e-mails sent to a central address. A staff member finds the appropriate areas of Corrections to respond to these questions, sends them to those areas within the department, and ensures they are answered. This helps so you don't have to know the inner workings or "bureaucracy" to get in touch with the appropriate source. You can get e-mails to this person via an online contact form located on the website (corrections.utah.gov). A screen shot of the form is below. You can get to this form through numerous avenues, including by clicking "Contact Us," at the top right corner of every page within the website (also shown below in a snapshot).

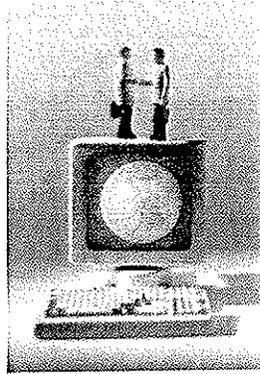
Name

Email

Comment

Submit





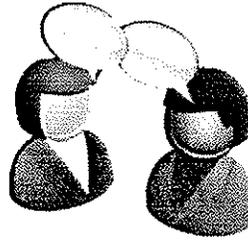
3) Schedule Meetings

- You can request meetings with Corrections personnel in order to discuss a concern if your question has not been answered, or you still feel there is adequate reason to appeal a complaint. While administrators are very busy with day-to-day details, special projects, and other issues that arise, we will aim to hear you in a timely manner.
 - Please contact the individual division's office via the phone numbers provided on page 1 in order to talk to an administrative assistant who oversees the area of interest.
 - The division's director might ask someone from his/her staff to speak with you if that person has more direct knowledge and ability to affect the issue you wish to discuss.



4) Social Media

- Corrections has both an official Facebook page as well as an official Twitter feed. Be aware, it uses Facebook much more heavily.
 - This has been used both to proactively feed information to the public, as well as to answer direct messages containing questions.
- To get to our Facebook page and Twitter feed:
 - Scroll to the bottom of the main page at corrections.utah.gov
 - Click the Facebook or Twitter links
- Or, more directly:
 - <https://www.facebook.com/UtahDepartmentOfCorrections>
 - <https://twitter.com/UtahCorrections>



5) Participate in an Online Chat Forum

- At corrections.utah.gov, on the right side of the screen you'll find "Applications & Features." The third item from the bottom reads "Start a Dialogue." This will take you to a discussion forum where you can post and respond to others' questions.
 - Corrections pre-approves posts to avoid issues with libel, hate speech, etc. We do not want to hinder dialogue or censor thoughts and critiques, but we will support a productive environment.
 - UDC responds to comments and questions, but we encourage others to support one another as well. This was intended to be a support group for families going through hard times, and we hope families who have been through similar trials will share insight and support.

Applications & Features

-  **VISITATION SCHEDULE**
View visitor schedule and rules. Search & download visitor forms.
-  **OFFENDER SEARCH**
Access information about offenders currently in UDC custody - either as inmates or under field supervision.
-  **SEX OFFENDER REGISTRY**
Search the Sex Offender Notification and Registration system.
-  **UDC STATISTICS**
Population statistics, total demographics at Utah's two State prison facilities with data on probationers & parolees.
-  **FREQUENTLY ASKED QUESTIONS**
See a list of common questions and answers ranging from prison life to probation and parole.
-  **INFORMATION CARD**
See a list of common questions and answers ranging from prison life to probation and parole.
-  **MOST WANTED**
See a list of wanted parole fugitives sought by law enforcement.
-  **VICTIM NOTIFICATION**
A free automated hotline and online system provides victims with information and notification 24 hours/365 days.
-  **FAMILY & FRIENDS**
Orientation booklet for inmates, friends and family with details on prison life.
-  **MONEY TRANSFERS**
Place funds on an inmate account or pay AP&P fees using an online system. Or click here for a check/money order.
-  **START A DIALOGUE**
UDC provides a forum where family, friends, or interested members of the public can gain support, insight, or ask questions.

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Looking for some?

All Popular Latest

Guest **HOW DO I GET A LETTER TO THE BOARD BEFORE A HEARING? WHERE DO I SEND IT VIA EMAIL?** 1 reply 16 views 0 votes

post type: Uncategorized

1 image

Last replied by:  UDC Official

Guest **HOW DO I GET HIS OFFENDER NUMBER SO I CAN WRITE HI** 1 reply 24 views 0 votes

was the intended to be a support group for families going through hard times.

Directions to participate in an online chat can be found at corrections.utah.gov on the right side of your screen.

The committee members believe having the Focus meeting gives the family more personal support, stating that it is intimidating when contacting the prison for the first time.

Committee members stated that the capital and churches want to know what is going on in the Focus meeting.

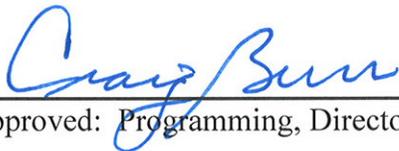
Jerry Pope: The Focus group needs to focus on internal issues and not personal inmate problems. If the inmate issues are not being address at the Family Orientation then UDC needs to fix that. The Family Orientation is held the first Tuesday of every month at the Fred House Training Academy.

It was suggested to have someone come in from the DMV and discuss ID's. London stated that he has meet with that agency regarding this matter.

We will continue having the Focus meetings, but we encourage that as issues arise you will use the other forms of contact.

Suggestions for the next meeting:

- Go over the visitation policy.
- Invite the visiting captain to the meeting.



Approved: Programming, Director Craig Burr